

Provider Notice

To: PerformCare Contracted SU Withdrawal Management Providers
From: Dan Eisenhauer, Director of Operations
Date: April 18, 2022
Subject: SU 22 101 Inpatient Withdrawal Management Notification of Admission Program

PerformCare has decided to discontinue a current program, (Withdrawal Management Notification of Admission Program) for all in network Withdrawal Management providers. The purpose of the program was to ensure members receive the most appropriate level of care in a timely manner for PerformCare HealthChoices eligible members being admitted to Substance Use Inpatient Withdrawal Management Services.

A detailed and comprehensive internal review of the process has been completed. As a result, there is no longer an identified need to provide an additional notification for members accessing the Withdrawal Management level of care. PerformCare will continue to monitor and ensure members receive the most appropriate level of care in a timely manner through ongoing active care management strategies and follow up activities with members and providers.

Withdrawal Management Providers are required to contact PerformCare and complete a request for any after care service requiring prior authorization *at any point* in the member's withdrawal management stay and prior to discharge. A Withdrawal Management discharge review is required within 2 business days after the discharge date from Withdrawal Management to obtain withdrawal management authorization for dates of service if this did not occur as part of the aftercare planning review and authorization process.

Providers may stop using the WM Notification form immediately or wait until the 30 day effective date of 5/18/22.

cc: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives