

Provider Notice

To: HealthChoices Substance Abuse Withdrawal Management Providers

From: Scott Daubert PhD, VP Operations

Date: October 1, 2018

Subject: SA 18 101 Inpatient Withdrawal Management Notification of Admission

PerformCare has decided to expand a current program (Withdrawal Management Notification of Admission) to all in network hospital-based and non-hospital based substance abuse Withdrawal Management providers as of November 1, 2018. Alerts from Withdrawal Management Providers to PerformCare regarding admission to Withdrawal Management treatment will ensure notification to Clinical Care Managers (CCM). The CCM will collaborate with the Withdrawal Management provider to ensure that appropriate discharge planning and aftercare services are developed in a timely manner.

The admitting Provider will complete a Withdrawal Management Notification form and submit to PerformCare on the day of admission. Note: Admission to Withdrawal Management does not require prior authorization. This would be submitted to PerformCare using the Withdrawal Management Notification form, (*Note:* faxes will be accepted 24/7 however PerformCare will process the faxes during regular business hours, Monday through Friday 8:30am until 4:00pm). The Withdrawal Management Provider will fax the completed Withdrawal Management Notification form, which is available at http://pa.performcare.org/providers/resources-information/forms-sa.aspx.

Submit to PerformCare attention: Utilization Management Teams at 888-296-4002.

The Withdrawal Management Provider may complete a precertification for a step-down level of care requiring prior authorization *at any point* in the member's Withdrawal Management stay with the assigned CCM. The Withdrawal Management Provider will complete the Withdrawal Management discharge by contacting the assigned CCM upon the Member's discharge.

cc: James A. Laughman, PerformCare
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