

Provider Notice

To: **MH Providers**
From: **Dan Eisenhauer, Director of Operations**
Date: **April 27, 2023**
Subject: **MH 23 101 Clarification Re Payment for Psychological and Neuropsychological Testing**

This revised notice is to clarify changes in the method for reimbursing providers for Psychological and Neuropsychological testing per revisions to PerformCare policy CM – 012.

CM – 012 always required providers to submit a copy of the completed Psychological or Neuropsychological Testing evaluation, but PerformCare seldom received the evaluations from providers. The policy revision requires submission of the written evaluation to PerformCare for Psychological or Neuropsychological Testing claims payment to occur.

Effective 5/1/2023, PerformCare will implement the changes to policy CM - 012. A summary of the changes is that PerformCare will review requests submitted for psychological or neuropsychological testing per CM-012, and if approved, PerformCare will generate an Approval Letter to the provider. **Providers are required to mail or fax to PerformCare a copy of the testing results/evaluation within 10 calendar days of completing the written results of the testing for payment.**

PerformCare
8040 Carlson Road
Harrisburg, PA 17112
Fax: 1-888-987-5828

Upon receipt of the copy of the completed psychological or neuropsychological test report, PerformCare will issue an authorization to the provider which will allow the provider to submit the claim for payment. Claims submitted without an authorization from PerformCare shall be denied. Please review the CM -012 policy for additional information and details.

Providers should also follow existing authorization processes for any services recommended as a result of the psychological or neuropsychological evaluation that require prior authorization.

Please contact your Account Executive if you have any questions about this notice.

cc: Lisa Hanzel, PerformCare
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Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives