

Provider Notice

To: **All PerformCare Network Providers**
From: **Scott Daubert PhD, VP Operations**
Date: **July 1, 2016**
Subject: **AD 16 103 Information System Transition**

This notice is to advise you that PerformCare will be transitioning to a new medical management and claims system, including a secure provider portal by January 1, 2017. We want you to be aware of this because we will be sending you communications from time to time to help your practice transition to our new health care systems. Some of the specific items that will most affect your interaction with PerformCare as providers include:

- The current eCura® ProviderConnect provider portal will be replaced by a new single log-in provider portal powered by NaviNet, America's largest real-time healthcare communications network.
- The current electronic and paper claims submissions processes and addresses will remain unchanged. However, additional claims submission options will become available.
- The current PerformCare website, including iContact provider communications will remain unchanged.

PerformCare's mission to bring caring and accessible behavioral health managed care services to the Members of the communities it serves will remain the same. PerformCare remains committed to its role in serving the Medical Assistance population focused on improving care through best practices and collaboration with its participating providers. Our goal is to ensure this change is as seamless as possible.

We appreciate your services to HealthChoices Members and look forward to continuing your participation in serving our community. If you have any questions or wish to discuss this matter, please contact your Account Executive, or call Provider Services at 1-888-700-7370.

cc: James A. Laughman, Executive Director, PerformCare
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