

## Memorandum

**To:** All HealthChoices Providers  
**From:** Jennifer Simonetti, Quality Improvement Department  
**Date:** February 20, 2015  
**Subject:** AD 15 102 Treatment Record Review and Risk Assessment

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For the 2015 Treatment Record Review cycle, PerformCare had included the following indicator within the Treatment Record Review Tools: “Do the progress notes include a risk assessment which assesses suicide risk, homicide risk, and psychotic symptoms?” This indicator was added as it is critical for mental health or substance abuse providers to screen for these risk behaviors at intake and during treatment, in order to help identify, further assess and treat these behaviors, and continue to monitor for emergence of these behaviors and symptoms.

Upon further discussion internally and with PerformCare providers; it was determined that how these screenings and assessments occur might vary widely among the different levels of care. PerformCare would like to gather additional information from providers within the network regarding how they currently identify, assess, and manage members who may be at risk. As such, it was determined that the original indicator as written will be removed from the following Treatment Record Review tools:

- After School Program (ASP)
- Behavioral Health Rehabilitation Services (BHRS)
- Enhanced, Integrated Behavioral Services (EIBS)
- Music Therapy
- Peer Support Services (PSS)
- Psychiatric Rehabilitation (Psych Rehab)
- Summer Therapeutic Activities Program (STAP)
- Structured Therapeutic Enhanced Programming for Success (STEPS)

For the above levels of care, the review tools will now include the indicator “Does the agency have a policy and procedure to identify, assess, and manage members who are at risk (SI/HI, aggression, self-harm or other crisis as defined by the member)?” This question will not be a scored item, but will be used to gather information regarding how risk assessments are conducted across these levels of care. The original indicator will remain on the tools for all other levels of care.

PerformCare plans to further discuss risk assessments and gather feedback from providers during Treatment Record Review exit interviews. PerformCare also will be obtaining feedback from providers through other avenues to be determined and communicated with providers. All current 2015 Treatment Record Review tools can be found on the PerformCare website at <http://pa.performcare.org/providers/resources-information/forms-quality.aspx>.

As a reminder, Treatment Record Review tools are reviewed and updated on an annual basis, and are posted on the PerformCare website. Please be sure to stay up to date with the current expectations by signing up for the PerformCare Network News on the PerformCare website at <https://pa.performcare.org/apps/icontact-networknews/>. Thank you for your continued participation in the provider network.

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