

Provider Notice

To: PerformCare Family Based Mental Health Services Providers
From: Dan Eisenhauer, Director of Operations
Date: November 29, 2022
Subject: MH 22 105 FBMHS Provider Profile Migration Update

PerformCare previously distributed Provider Notice MH 22-104 re FBMHS Profile Migration. As a reminder we are implementing new FBMHS profiles for providers effective 12/1/2022. Included with this notice is each providers' authorization data showing the authorization for FBMHS associated with the old profile and the authorization effective 12/1/2022 associated with the new profile, which has the same end date as the original authorization. You have already been notified if we are requiring you to use a new combination of NPI + taxonomy+ zip code effective with dates of service on or after 12/1/22. Also, some authorization requests processed in November were split between the old and new profiles at the time of approval and providers were notified of those authorizations at the time they were processed.

Action Needed:

- 1) During the database transition period, PerformCare must temporarily deactivate claims payment for both the old and new FBMHS profiles. **PerformCare requires that providers do not submit any claims for any FBMHS services for any dates of service between 12/1/22 and 12/11/22.** If we can complete our transition tasks prior to 12/11/22 we will notify providers of our ability to accept claims when that date is known.
- 2) As of 12/11/22, Providers should use the authorization and the NPI/Taxonomy/Zip Code combination of the "old profile" to submit claims with dates of service on or before 11/30/2022.
- 3) As of 12/11/22, Providers should use the authorization and the NPI/Taxonomy/Zip Codes for the "new profile" to submit claims with dates of service on or after 12/1/2022.

If you have questions about this notice, please contact your Account Executive.

cc: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives