Provider Notice

To:	**PerformCare Mental Health Partial Hospitalization Providers**
From:	**Dan Eisenhauer, Director of Operations**
Date:	**March 1, 2022**
Subject:	**MH 22 102 Partial Hospitalization Provider Profile Migration**

PerformCare is simplifying and reorganizing some elements of our provider and claims payment database. Historically several providers have had various distinct programs or services such as Mental Health Outpatient Clinics, Mental Health Partial Hospitalization Programs and in some instances, Family Based Mental Health Services housed in a single provider profile in our database. PerformCare has begun the process to separate distinct programs and services into their own separate provider profile in our system. The first level of care for which we are creating a unique profile is for all Mental Health Partial Hospitalization Programs (PHP) that share a profile in our database with another MH service or program.

As of 4/1/2022, PerformCare will create a new MH PHP profile for each affected provider. Providers with an existing PHP authorization for a Member that extends past 4/1/22 under their MH Clinic Profile will be issued a new authorization for that Member beginning 4/1/22 under the new PHP profile. The end-date for the new authorization will align with the end date of the previous authorization. Any new PHP authorization requests on or after 4/1/22 will be entered under the new MH PHP profile.

This change in our system will also require changes in claims submission to assure claims map to the correct profile using the correct NPI, Taxonomy, and Zip Code combination associated with the new profile. PerformCare is communicating each provider's NPI, Taxonomy, and Zip Code to be used for PHP claims with dates of service on or after 4/1/2022 with this notice so that providers can begin to prepare for this change. PerformCare will send another provider notice on 4/1/2022 with additional details and with each provider's Member specific authorization information using the new PHP profile.

Action Needed:

1) During the database transition period, PerformCare must temporarily deactivate claims payment for both the old and new PHP profiles. **PerformCare requires that providers do not submit any claims for PHP services for any dates of service from 4/1/22 to 4/11/22**. If we are able to complete our transition tasks prior to this time we will notify providers of our ability to accept claims at that time.

2) As of 4/11/22, Providers should use the authorization and the NPI/Taxonomy/Zip Code combination of the old profile for claims with dates of service on or before 3/31/2022

3) As of 4/11/22, Providers should use the authorization and the NPI/Taxonomy/Zip Codes for the new profile for claims with dates of service on or after 4/1/2022

4) PerformCare will send another Provider Notice with reminders of this process and with Member level detail of new authorizations effective 4/1/22 for each provider.

If you have questions about this notice, please contact your Account Executive.

cc: Lisa Hanzel, PerformCare
        Scott Suhring, Capital Area Behavioral Health Collaborative
        Missy Reisinger, Tuscarora Managed Care Alliance
        PerformCare Account Executives