



Provider Profiling Year-End Report

Mental Health Partial Hospitalization Program (MH-PHP)

1/1/2022 - 12/31/2022

Provider Profiling is conducted in order to collect and trend data to provide information relating to Provider performance, with the overall intent of improving the quality of care rendered to PerformCare's Members. PerformCare encourages Providers to closely review this information and use this to help inform areas of future development.

PerformCare will provide updated Provider Profiling reports twice a year. The first report will be distributed in January, and will provide measures on the first two quarters of the calendar year (Provider Profiling Mid-Year Report). The second report will be distributed in July, and will provide measures on the entire calendar year (Provider Profiling Year-End Report).

Measure 1: 7-Day Access for MH-PHP

PerformCare monitors access in order to ensure that our Members are able to access services when they need them. This measure reports on the percentage of Members who were offered MH-PHP date of admission within 7 days of a completed MH-PHP referral. This measure gives information on referrals for MH-PHP made within 1/1/2022-12/31/2022, as well as the average days from referral completion to admission date offer for MH-PHP.

PerformCare uses the following to determine the percentage:

Numerator: The number of Members who were offered a date of admission within 7 calendar days of a completed referral.

Denominator: All Members who had completed referrals for MH-PHP within the reporting period.

Note: This measure is limited to routine referrals and excludes urgent and emergent requests.

Goal

PerformCare expects Providers to achieve a 7-day access rate of 80%.

Network Average

Plan-wide MH-PHP access within 7-day standard data.

	Total Requests	Total In Standard	Total Not In Standard	Average Days Request to Claim	Cumulative Percent In Standard		
					Overall	Adult	Child
MH-PHP Access							
Plan-Wide	937	813	124	4.37	87%	84%	89%

Provider Breakdown

Provider breakdown of MH-PHP access within 7-day standard data.

Provider	Total Requests	Total In Standard	Total Not In Standard	Average Days Request to Claim	Cumulative Percent In Standard		
					Overall	Adult	Child
MH-PHP Access							
CSG MH-PHP	115	104	11	3.2	90%	90%	-
CSG-SB PHP	18	6	12	22.3	33%	0%	35%
Hershey Med Ctr MH-PHP	29	20	9	8.1	69%	68%	100%
Holy Spirit Hosp MH-PHP	13	11	2	7.2	85%	85%	-
Merakey Pennsylvania MH-PHP	21	17	4	6.0	81%	81%	-
Merakey Stevens Center MH-PHP	21	17	4	4.2	81%	81%	-
PA Psychiatric Institute MH-PHP	237	218	19	3.5	92%	79%	96%
Ponessa Behavioral Health MH-PHP	104	95	9	4.3	91%	-	91%
Wellspan Philhaven MH-PHP	305	255	50	4.6	84%	74%	87%

Note: Cells with a dash represent that there were no events present to calculate a measure. Providers with less than 10 requests were not reported due to the smaller sample of data.

Measure 2: Follow-Up Rates within 7 and 30 Days of Discharge

Follow-up visits after a discharge from MH-PHP are important to support a Member’s continued recovery. This measure reports on the percentage of Members who attended follow-up visits within 7 days and 30 days following discharge from MH-PHP. This measure uses claims data for unique Members discharged from MH-PHP between 1/1/22 - 12/31/22.

This measure includes nationally approved traditional follow-up codes and additional PA codes for follow-up appointments: An outpatient visit with a Mental Health Provider for therapy or medication management. Additional ambulatory appointments that fall within the PA-specific codes for follow-up.

PerformCare uses the following to determine the percentage:

7-Day Numerator: Discharges resulting in a compliant follow-up visit within 7 days of discharge.

30-Day Numerator: Discharges resulting in a compliant follow-up visit within 30 days of discharge.

Denominator: Discharges included for this measure were discharged from MH-PHP and not readmitted within 30 days.

Adults- 18+, Child- 0-17.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average of follow-up visits within 7 and 30 Days of discharge for all Providers.

	2022-Q1	2022-Q2	2022-Q3	2022-Q4	CY 2022	Average by Age Group	
	Overall by Quarter					Adult	Child
Follow-Up within 7 Days	44.6%	35.5%	36.2%	34.0%	37.0%	34.4%	40.4%
Follow-Up within 30 Days	76.1%	66.8%	64.0%	61.9%	66.3%	59.0%	74.0%

Provider Breakdown

Percentage of follow-up visits within 7 and 30 days of discharge.

	% of Follow-Up within 7 Days			% of Follow-Up within 30 Days		
	Overall	Adult	Child	Overall	Adult	Child
Providers with 100+ Discharges	36%	30%	40%	68%	57%	74%
PA Psychiatric Institute	44%	42%	44%	78%	81%	77%
Ponessa Behavioral Health	40%	0%	41%	81%	100%	81%
Wellspring Philhaven	32%	23%	36%	67%	61%	69%
Providers with 30 to 100 Discharges	40%	38%	55%	62%	62%	64%
Community Services Group	36%	31%	55%	61%	61%	64%

Note : Cells with a dash represent that there were no discharges present to calculate a measure within that category.

Individual Provider rates for Providers with less than 30 discharges were not reported due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP level of care for stated reporting period.

Measure 3: Co-Occurring Diagnoses

Many Members with a Mental Health disorder also have a Substance Use disorder, which is known as a “Co-Occurring” diagnosis. It is important for PerformCare and Providers to be aware of this to be able to appropriately assist Members with Co-Occurring disorders in linking them with services to meet all of their needs. This measure reports on the percentage of Members in MH-PHP with co-occurring diagnoses. This measure utilizes diagnosis codes from claims data of those Members discharged between 1/1/2022-12/31/2022 from MH-PHP. The purpose of this measure is to allow for information to be shared with the Provider community and is not intended to be an indicator of severity.

To calculate this number PerformCare uses the following:
 Numerator: The number of discharged Members with co-occurring diagnoses.
 Denominator: The total number of discharges from MH-PHP.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average of discharges that have Co-Occurring Diagnoses for all Providers.

	2022-Q1	2022-Q2	2022-Q3	2022-Q4	Average
Plan-Wide					
Adult	39%	38%	60%	60%	55%
Child	10%	12%	8%	13%	11%
Overall Average	19%	20%	43%	41%	33%

Provider Breakdown

Year-end average of discharges that have Co-Occurring Diagnoses by Provider.

	Adult	Child	Overall
Providers with 100+ Discharges	55%	10%	26%
PA Psychiatric Institute	39%	11%	16%
Ponessa Behavioral Health	0%	6%	6%
Wellspring Philhaven	30%	11%	17%
Providers with 30 to 100 Discharges	46%	23%	43%
Community Services Group	40%	23%	37%

Note: Providers found to have 0% co-occurring discharges are not shown.

Individual Provider rates for Providers with less than 30 discharges were not reported due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from an MH-PHP level of care for stated reporting period.

Measure 4: Follow-up Rates for Members with Co-Occurring Diagnoses - 7 Days and 30 Days

As noted in Measure 1, follow up visits after a discharge from MH-PHP are important to support a Member’s continued recovery. This measure reports on the percentage of Members with Co-Occurring diagnoses who attended follow-up visits within 7 days and 30 days after a Mental Health Partial Hospitalization with either a Mental Health Provider or a Substance Use Provider. This measure uses claims data from Members discharged between 1/1/22-12/31/22, to determine the follow up rates.

This measure includes nationally-approved traditional follow up codes and additional PA codes for follow up appointments:
 An outpatient visit with a Mental Health or Substance Use Provider for therapy or medication management
 Additional ambulatory appointments that fall within the PA-specific codes for follow-up.

To calculate this rate PerformCare uses the following:

7-Day Numerator: Discharges resulting in a compliant follow-up visit within 7 days of discharge.

30-Day Numerator: Discharges resulting in a compliant follow-up visit within 30 days of discharge.

Denominator: Discharges included for this measure were discharged from MH-PHP and had a co-occurring diagnosis, and not readmitted within 30 days.

Adults- 18+, Child- 0-17.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

	2022-Q1	2022-Q2	2022-Q3	2022-Q4	Average	Average by Age Group		
	Overall by Quarter					Overall	Adult	Child
Follow-Up within 7 Days	48%	37%	34%	37%	37%	38%	48%	
Follow-Up within 30 Days	78%	67%	57%	54%	60%	72%	77%	

Provider Breakdown

Percentage of follow-up visits within 7 and 30 days of discharge.

	Percentage of Follow-Up within 7 Days				Percentage of Follow-Up within 30 Days		
	Discharges	Overall	Adult	Child	Overall	Adult	Child
Community Services Group	49	37%	36%	40%	65%	66%	60%
Merakey Pennsylvania	22	64%	64%	-	86%	86%	-
PA Psychiatric Institute	56	57%	50%	63%	75%	77%	73%
Wellspan Philhaven	70	31%	25%	38%	70%	64%	76%
Total	382	38%	36%	49%	62%	59%	74%

Note: Cells with a dash represent that there were no discharges present to calculate a measure within that category.

Individual Provider rates for Providers with less than 10 Members with co-occurring diagnoses discharges were not reported due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP for stated reporting period.

Measure 5: Mental Health Inpatient Admission within 30 Days of MH-PHP

MH-PHP is often a level of care used as a step-down from Mental Health Inpatient, or as a level of care used to help prevent a Mental Health Inpatient admission. This measure reports on the percentage of Members who have an admission to Mental Health Inpatient within 30 days of the last claim for MH-PHP. This measure is based on claims data for Members discharged from MH-PHP between 1/1/22-12/31/22.

To calculate this rate PerformCare uses the following:

Numerator: Total number of Members who admitted to Mental Health Inpatient within 30 days of discharge from MH-PHP.

Denominator: Total number of discharges from MH-PHP.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average discharges from MH-PHP that were admitted to MHIP within 30 days.

	2022-Q1	2022-Q2	2022-Q3	2022-Q4	Average
Plan-Wide					
MHIP Admissions within 30 days of MH-PHP	6%	9%	5%	6%	6%

	Adult	Child	Average
Plan-Wide			
MHIP Admissions within 30 days of MH-PHP	5%	8%	6%

Provider Breakdown

Average of discharges from MH-PHP that were admitted to MHIP within 30 days.

	Discharges	MHIP Admissions	% of MHIP Admissions	% of MHIP Admissions-Adult	% of MHIP Admissions-Child
Providers with 100+ Discharges	1,104	70	6%	4%	8%
PA Psychiatric Institute	350	22	6%	6%	6%
Ponessa Behavioral Health	117	7	6%	0%	6%
Wellspring Philhaven	422	34	8%	5%	9%
Providers with 30 to 100 Discharges	154	13	7%	6%	14%
Community Services Group	110	12	9%	8%	14%

Note: Individual Provider rates for Providers with less than 30 discharges were not reported due to the smaller sample of data. Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP for stated reporting period.